



PETER TABOADA GUARANTEE TERMS

PETER TABOADA guarantees that its products and accessories have been manufactured free of manufacturing or assembly defects and in accordance with specifications, having passed all quality controls before despatch from the factory to ensure correct operation in the appropriate operating conditions.

PETER TABOADA agrees to meet the following conditions with respect to all its products: duration of 12 months from the date of sale to the buyer. The guarantee covers the cost of defective parts and labour at the factory.

If any problem arises in the guarantee period, and all the instructions of installation, operation, and maintenance having been followed, the faulty pieces will be replaced without any charge, under the criterion of PETER TABOADA. It is necessary to notify the failure at the moment of happening (in systems installed on-board vessels, waiting until reaching port, could mean passing the guarantee period).

The above guarantee does not cover:

- Systems where the serial number is not legible or had been manipulated.
- Damages or costs arising in transport.
- Defects arising, directly or indirectly, from:
 - inadequate installation, or attempts at repair carried out by non-company personnel of PETER TABOADA.
 - Misuse, negligence, manipulation, incorrect or accidental use, lightning, fire, incorrect programming, overvoltage, drops in voltage or short circuits.
 - Use of spare parts not supplied by PETER TABOADA, S.L. or any authorized agent.
 - Repairs, spare parts, or replacement of parts.
 - Wearage in parts, such as flexible fittings, pump seals and valves, mechanical reals, cartridge filters, media filter material, membranes, solenoid coils, lamps, etc.
 - Under no circumstances, does the guarantee extend to amounts greater than the intrinsic value of the defective product.

Manipulating or opening the product by persons other than those employed by PETER TABOADA may result in annulment of the rights inherent in this guarantee.



Personnel of the After-Sales Department will conduct a diagnostic programme to determine whether the item of equipment is within the guarantee period or not. PETER TABOADA reserves at least ONE WEEK from the arrival of the material, to notify if the received material, is or not under guarantee, if there is a fault in the material, or if the problem is produced by an inadequate use of the customer.

The costs of shipment of products to, or from the factory, resulting from the repair or return of the product are payable by the customer.

PETER TABOADA assumes no liability for loss or damage to the product, in the course of transit for the following repair.

Repairs or replacements will always be carried out at the production plant of PETER TABOADA in Redondela (Pontevedra-Spain), together with the receipt of purchase, or delivery.

In case of any technical assistance required for the material in guarantee, or any travel required for the personnel of PETER TABOADA, the customer will pay for the trip, as well as the subsistence allowance and lodging, if it is necessary. The working hours for material in guarantee are free of charge.

This guarantee will not be valid whenever there is any outstanding bill that has not been paid by the customer to PETER TABOADA.

PETER TABOADA, reserves the right to make changes in the systems, without being obliged, to modify the ones that have been delivered before these changes have been made.

PETER TABOADA, S.L. Valid from 1st November 2016 until further notice.

For more information: info@petertaboada.com